# CALIFORNIA PUBLIC UTILITIES COMMISSION DIVISION OF WATER AND AUDITS

# **Advice Letter Cover Sheet**

Utility Name: District:	California American Water Dunnigan and Monterey Wastewater	Date Mailed to Service List:	May 3, 2024
CPUC Utility #:	U210W	Protest Deadline (20 <sup>th</sup> Day):	May 23, 2024
Advice Letter #:	80-S	Review Deadline (30 <sup>th</sup> Day):	June 2, 2024
Tier	⊠1 □2 □3 □ Compliance	Requested Effective Date:	June 1, 2024
Authorization		Rate Impact:	\$See AL
Description:	Update Customer Assistance Program Guidelines - Sewer		See AL%

The protest or response deadline for this advice letter is 20 days from the date that this advice letter was mailed to the service list. Please see the "Response or Protest" section in the advice letter for more information.

Utility Contact:	Chase Grady	Utility Contact:	Jonathan Morse
Phone:	(916) 568-4241	Phone:	916-568-4237
Email:	Chase.Grady@amwater.com	Email:	Jonathan.Morse@amwater.com

DWA Contact: Tariff Unit

**Phone:** (415) 703-1133

Email: Water.Division@cpuc.ca.gov

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May 3, 2024

ADVICE LETTER NO. 80-S

TO THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

California-American Water Company ("California American Water") (U210W) hereby submits for review this advice letter, including the following tariff sheets, attached hereto, which are applicable to its Dunnigan and Monterey Wastewater districts:

#### Purpose and Background:

This advice letter is being made to update the Customer Assistance Program (CAP) income guidelines for the 2024-2025 year in compliance with Public Utilities Code Section 739.1. As stated in the Public Utilities Commission Energy Division's April 15, 2024 letter, income guidelines/limits should be updated as follows:

Household Size	CARE Program Income Guidelines (CAP Program)	
1-2	\$40,880	
3	\$51,640	
4	\$62,400	
5	\$73,160	
6 \$83,920		
7 \$94,680		
8	\$105,440	
Each Additional Person	\$10,760	

#### Request:

California American Water requests that the CARE Program Income Guidelines (CAP Program) per household size presented above be approved and updated.

#### Tier Designation:

This advice letter is submitted pursuant to General Order No. 96-B and is designated as a Tier 1 filing.

#### Effective Date:

California American Water requests an effective date of June 1, 2024.

#### Notice and Service List:

In accordance with General Order 96-B, General Rule 4.3 and 7.2 and Water Industry Rule 4.1, a copy of this advice letter will be transmitted electronically to interested parties having requested such notification. *Please note that this advice letter will only be distributed electronically.* 

#### Response or Protest<sup>1</sup>

<sup>&</sup>lt;sup>1</sup> G.O. 96-B, General Rule 7.4.1

Anyone may respond to or protest this advice letter. When submitting a response or protest, please include the utility name and advice letter number in the subject line.

A **response** supports the filing and may contain information that proves useful to the Commission in evaluating the advice letter. A **protest** objects to the advice letter in whole or in part and must set forth the specific grounds on which it is based. These grounds<sup>2</sup> are:

- 1. The utility did not properly serve or give notice of the AL;
- 2. The relief requested in the AL would violate statute or Commission order, or is not authorized by statute or Commission order on which the utility relies;
- 3. The analysis, calculations, or data in the AL contain material error or omissions;
- 4. The relief requested in the AL is pending before the Commission in a formal proceeding; or
- 5. The relief requested in the AL requires consideration in a formal hearing, or is otherwise inappropriate for the AL process; or
- 6. The relief requested in the AL is unjust, unreasonable, or discriminatory (provided that such a protest may not be made where it would require relitigating a prior order of the Commission.)

A protest shall provide citations or proofs where available to allow staff to properly consider the protest.

A response must be made in writing or by electronic mail and must be received by the Water Division within 20 days of the date this advice letter is filed. The address for mailing or delivering a protest is:

> Tariff Unit, Water Division, 3<sup>rd</sup> floor California Public Utilities Commission, 505 Van Ness Avenue, San Francisco, CA 94102 water\_division@cpuc.ca.gov

In the same date the response or protest is submitted to the Water Division, the respondent or protestant shall send a copy by mail (or e-mail) to us, addressed to:

## Email Address: Mailing Address:

chase.grady@amwater.com

520 Capital Mall, Suite 630

<sup>2</sup> G.O. 96-B, General Rule 7.4.2

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Sacramento, CA 95814

sarah.leeper@amwater.com	555 Montgomery Street, Suite 816 San Francisco, CA 94111
ca.rates@amwater.com	520 Capital Mall, Suite 630 Sacramento, CA 95814

Cities and counties that need Board of Supervisors or Board of Commissioners approval to protest should inform the Water Division, within the 20-day protest period, so that a late filed protest can be entertained. The informing document should include an estimate of the date the proposed protest might be voted on.

If you have not received a reply to your protest within 10 business days, please contact Chase Grady at (916) 568-4241.

CALIFORNIA-AMERICAN WATER COMPANY

/s/ Chase Grady

Chase Grady Associate Rates & Regulatory Analyst

Cancelling Cal P.U.C.

Sheet No.

Cal P.U.C. Sheet No. Title of Sheet

XXX-S Schedule No. WW-CAP All Wastewater Services CUSTOMER ASSISTANCE PROGRAM Sheet 3

325-S

655 W. Broadway, Suite 1410 San Diego, CA 92101

#### Schedule No. WW-CAP All Wastewater Services CUSTOMER ASSISTANCE PROGRAM

Cancelling

#### SPECIAL CONDITIONS APPLIACABLE TO CUSTOMER ASSISTANCE PROGRAM:

General Items:

- Customer Assistance Program (CAP): As reflected in this tariff, qualifying customers receive a surcredit, as noted above, per month per qualifying residential customer. Customers must apply with the Company for acceptance into the Customer Assistance program. Qualification criteria are outlined below. This program is also known as the H2O Help to Others Program. Effective June 1, 2024 to May 31, 2025.
  - a. CAP Household: A CAP Household is a household where the total gross income from all sources, including total income from all persons living full-time in the household is less than shown on the table below based on the number of persons in the household. Total gross income shall include both taxable and non-taxable income. Persons who are claimed as a dependent on another person's income tax return are not eligible for this program. The California American Water bill must be in the customer's name.

Household Size	CARE Program Income Guidelines (CAP Program)
1-2	\$40,880
3	\$51,640
4	\$62,400
5	\$73,160
6	\$83,920
7	\$94,680
8	\$105,440
Each Additional Person	\$10,760

- b. Application and Eligibility Declaration: An application and eligibility declaration on a form authorized by the Commission is required for each request for service under this schedule. Renewal of a customer's eligibility declaration will be required every two years and may be required on an annual basis. Customers are only eligible to receive service under this rate schedule at one residential location at any one time, and the rate applies only to the customer's permanent primary residence. This schedule is not applicable where, in the opinion of the Company, either the accommodation or the occupancy is transitory. Customers may self-certify and may be requested to present documentation verifying participation in a customer assistance program.
- c. Commencement of Rate: Eligible customers shall be billed on this schedule commencing no later than one billing period after receipt and approval of the customer's application by the Company.

(continued)			
(TO BE INSERTED BY UTILITY)	ISSUED BY	(TO BE INSERTED BY C.P.U.C.)	
Advice 80-S	S. W. OWENS	Date Filed	
Decision	SR. DIRECTOR - Rates & Regulatory	Effective	
		Resolution	

(Continued)

Revised Original

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Sheet 3

#### MONTEREY WASTEWATER DISTRICT SERVICE LIST CALIFORNIA-AMERICAN WATER COMPANY ADVICE LETTER 80-S

## BY MAIL:

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#### MONTEREY WASTEWATER DISTRICT SERVICE LIST CALIFORNIA-AMERICAN WATER COMPANY ADVICE LETTER 80-S

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