LEAD

The most common source of lead in drinking water is the plumbing in your home.



The facts about lead and drinking water

Pennsylvania American Water regularly tests for lead in drinking water and has taken steps to minimize levels through improvements in corrosion control. Although these tests indicate that lead is not present in our treated water, lead and/or copper levels in some homes and businesses might be detected due to customer use of lead pipes, lead solder and molded metal faucets in household plumbing.

Health effects associated with high levels of lead

The U.S. Environmental Protection Agency (EPA) sets standards related to lead in drinking water. Lead levels that exceed these standards could cause serious damage to the brain, kidneys, nervous system and red blood cells. The greatest risk, even with short-term exposure, is to young children and pregnant women.

Lead levels in drinking water are more likely to be higher:

- · if your home or water system has lead pipes or has a lead service line
- · if your home has copper pipes with lead solder
- if your was built before 1986
- if you have soft or acidic water
- · if water sits in the pipes for several hours

Minimizing your exposure to lead

You cannot see, smell or taste lead, and boiling water will not remove lead. Although our water is treated to minimize the risk of lead, you can reduce your family's exposure to lead in drinking water by following these few simple steps:

- Flush your tap before drinking or cooking with water, if the water in the faucet has gone
 unused for more than six hours. The longer the water lies dormant in your home's
 plumbing, the more lead it might contain. Flush your tap with cold water for 30 seconds to
 two minutes before using. To conserve water, catch the running water and use it to water
 your plants.
- Try not to cook with or drink water from the hot water faucet. Hot water has the potential to contain more lead than cold water. When you need hot water, heat cold water on the stove or in the microwave.
- Remove loose lead solder and debris from plumbing. In newly-constructed homes or homes in which the plumbing was recently replaced, remove the strainers from each faucet and run the water from 3 to 5 minutes. When replacing or working on pipes, be sure to use materials that are lead-free. Use of lead-based solders have been illegal in Pennsylvania since 1991.
- See also orange call-out box on the back related to home treatment devices.

If you are still concerned about elevated levels and want to find out where you can have your water tested by a certified laboratory, contact the EPA's Safe Drinking Water Act Hotline at 1-800-426-4791 or visit the Pennsylvania Department of Environmental Protection's website at www.dep.state.pa.us.



For more information

Pennsylvania
 American Water
 Call Center:
 1-800-565-7292

Our customer service representatives are available Monday-Friday, 7 a.m. to 7 p.m. to assist you.

• EPA Hotline: 1-800-426-4791



FREQUENTLY ASKED QUESTIONS AND ANSWERS

Is there lead in the water that Pennsylvania American Water supplies?

No. Pennsylvania American Water regularly tests for lead at the end of its treatment process. Testing has shown that lead is not present in the water exiting any of our water treatment facilities.

Does that mean I do not have lead in my water?

Not necessarily. You might have lead in your drinking water if your household plumbing system has lead pipes or if lead solder was used in the joints of copper pipes.

Homes built before 1930 are more likely to have lead plumbing systems. Lead pipes are dull grey color and scratch easily revealing a shiny surface. Lead solder used to join copper pipes is a silver or grey color.

There are lead kits available at some local hardware stores that can be used to test for the presence of lead in solder.

If your house was built before January 1986, you are more likely to have lead-soldered joints. If you do, the chance of the lead leaching into your drinking water is greater when water has been standing in the pipes for many hours, overnight for example.

Is lead in water regulated and does Pennsylvania American Water comply with the standards?

Yes and yes. The U.S. Environmental Protection Agency's lead standard is an action level that requires treatment modifications if lead test results exceed 15 parts per billion (ppb) in more than 10 percent of first draw samples taken from household taps.

We conduct tests in our distribution system in accordance with the EPA regulatory requirements. For further information on your system, visit our website at www.pennsylvaniaamwater.com to view our latest consumer confidence report. Under the Ensuring Water Quality menu, select Water Quality Reports.

How can I tell if my water contains too much lead?

You can have your water tested for lead. Since you cannot see, taste or smell lead dissolved in water, testing in the only sure way of knowing.

Getting your water tested for lead

Pennsylvania American Water does not provide testing for lead for individual customers who request it. Customers can choose to have their water tested at their cost at a DEP-accredited laboratory.

For more inforamation:

- Contact the EPA's Safe Drinking Water Act Hotline at (800) 426-4791.
- Visit the PA Department of Environmental Protection online at www.dep.state.pa.us.

Will electrical grounding increase my lead levels?

Possibly. If grounding wires from electrical systems are attached to household plumbing, corrosion and lead exposure may be greater. Customers can choose to pay to have an electrician check the house wiring. There are fees to have the evaluation performed.

Can home water treatment devices impact lead levels?

Pennsylvania American Water takes steps to reduce the potential for lead to leach from your pipes into the water. This is accomplished by adding a corrosion inhibitor or by reducing the acidity of the water leaving our treatment facilities.

Certain home treatment devices, such as water softeners for example, might increase lead levels in your water.

Always consult the device manufacturer for information on potential impacts to your drinking water or household plumbing.