



CALIFORNIA
AMERICAN WATER

WE KEEP LIFE FLOWING®

GUIDE TO

MAIN EXTENSIONS RULE 15

HOW TO APPLY

Please contact our Developer Services team at cawdeveloperservices@amwater.com with your project specifics. Please make the subject of the email: "Main Extension – (project name/address or APN)."

Please include project drawings, scope of project, number of lots to serve, residential or commercial, water demand of project, water study or water model (if required) and any other useful information with your email.

You will need to fill out a water service application at amwater.com/caaw/About-Us/Doing-Business-With-Us/Developers, and submit a \$5,000 deposit to:

California American Water
Attention: Spencer Phillips
4701 Beloit Drive
Sacramento, CA 95838

NOTE: The information in this guide is made available for easy reference for potential new customers. All services are subject to the rates and conditions of California American Water's (CAW) Tariff which is available on CAW's website at amwater.com/caaw/Customer-Service-Billing/Water-Rates.

FAQs

How long does it take for a design review?

Design review begins after a complete application and the \$5,000 deposit has been received. After the application and funds are in place, allow 4-6 weeks for review, depending on the complexity of the project.

Does CAW have standard specs and details?

Yes, you can find them on our website at amwater.com/caaw/About-Us/Doing-Business-With-Us/Developers.

How do I request a map of CAW facilities?

Please contact our GIS group: Stephen San Nicolas at stephen.sannicolas@amwater.com. Please note that a Non-Disclosure Agreement (NDA) is required and record drawings are not available, but facility maps are.

What is the \$5,000 deposit for?

It is a working balance to begin the design review process. Any remaining balance will be credited to the cost of construction, fees and taxes.