



COMMUNITY IMPACT

2023 Report

At West Virginia American Water, our work extends beyond providing safe, reliable water and wastewater services to our customers. We are also committed to supporting organizations that make our communities a better place to live and work. That's why we're proud to have provided over \$459,000 in funding to 127 organizations to benefit the well-being of our customers, communities, and watersheds. Making an impact across the state is one more way we help keep life flowing!

EMPLOYEES ENGAGED IN OUR COMMUNITIES

125

Our team members participated in **125 external and community events** (That's an average of two events per week)

2,100 Toys and Bikes Collected for the Mercer County schools, Summers County schools and Salvation Army of the Kanawha Valley



GIVING BACK: MORE THAN \$459,000

We donated \$259,071 to organizations in our communities through grants, scholarships, general charitable contributions and programming support, and over \$200,000 to assist customers in paying their water or wastewater bill.

Help to Others Program: \$200,000 to fund our customer assistance program. Since 2008, we have been assisting customers experiencing financial hardship to help keep their water and/or wastewater services flowing. In 2023, approximately \$627,139 was provided to households in need through the company and government assistance programs.



 <p>Inclusion, Diversity & Equity \$54,555 to support 16 organizations</p>	 <p>Public Safety and Firefighting Support Grants \$21,845 to 22 fire and rescue organizations</p>	 <p>Environmental Grants & Sponsorships \$17,825 to 10 organizations</p>	 <p>Education & Workforce Development \$23,800 to 15 organizations</p>	 <p>Health & Wellness \$23,766 to 15 organizations Bottle Filling Grants \$24,884 to fund 15 stations</p>	 <p>Community Sustainability \$92,396 to 64 organizations (including \$21,000 to the United Way)</p>
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American Water Charitable Foundation Contributed Over **\$386,200 IN WEST VIRGINIA**

\$348,340 awarded to 19 organizations through AWCF's "Keep Communities Flowing" grant programs.

\$37,923 donated to 73 non-profit organizations in West Virginia through the foundation's employee matching gift program. This includes \$5,750 our employees donated to organizations in West Virginia through United Way.

